
Windows 8.1/Windows Server 2012 R2

Support Information

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THE NEW VALUE FRONTIER

Contents

■ Introduction:.....	3
■ Compatibility with KYOCERA Drivers and Utilities.....	4

■ Introduction:

This document is prepared to provide KYOCERA driver and utility support status for Windows 8.1 and Windows Server 2012 R2, the latest Microsoft Windows OS.

What are Windows 8.1 and Server 2012 R2?

Windows 8.1 is the latest Microsoft Windows operating system and the first major update to Windows 8, which was released in Fall 2012. Windows 8 was designed to be used with a wider range of personal computers and devices, including desktops, laptops, netbooks, tablets, and media center PCs. The new Windows 8.1 offers numerous upgrades and improvements to its predecessor such as built-in cloud storage, Internet Explorer 11, more apps, and better search and usability.

Server 2012 R2 is the successor to Server 2012. It offers a greater user experience as well scalability with improved virtualization, automation, storage, networking, and security for cloud and hybrid infrastructures.

Microsoft released Windows 8.1 as a free upgrade to Windows 8 users on October 17th, and released it in stores on October 18th. Server 2012 R2 was released for download on October 18th. Information on supported upgrade paths can be found on the Microsoft website.

■ Compatibility with KYOCERA Drivers and Utilities

The following chart lists the support status and known issues with each item.

ITEM	Support Version	Limitations
KX DRIVER	<ul style="list-style-type: none"> ■KX DRIVER 6.1 ■KX DRIVER 6.0.2726 and Later 	After upgrading from Windows 8 to Windows 8.1, the Printer Properties dialog is not displayed correctly for the KX DRIVER and KX (XPS) DRIVER if it was previously installed on Windows 8. However, the job can still print successfully. We recommend removing the drivers and installing them again after upgrading to Windows 8.1.
		Banner size preview does not display correctly. However, this issue has been fixed and is included in the latest KX DRIVER 6.1 release (v6.1.0826).
KX XPS Driver	<ul style="list-style-type: none"> ■KX XPS Driver v.1.2.3209 	After upgrading from Windows 8 to Windows 8.1, the Printer Properties dialog is not displayed correctly for the KX DRIVER and KX (XPS) DRIVER if it was previously installed on Windows 8. However, the job can still print successfully. We recommend removing the drivers and installing them again after upgrading to Windows 8.1.
		There are some known compatibility issues for KX (XPS) DRIVER 1.3 with Internet Explorer 11, regardless of the operating system installed. These issues will be fixed in a future version of KX (XPS) DRIVER.
		The KX (XPS) DRIVER also has an issue that causes watermarks to not print in the correct position. This issue has been resolved and will be included in a future web package. Users can use KX DRIVER as a workaround.
GX Driver	<ul style="list-style-type: none"> ■GX Driver Aquarius Printer/MFP: v.5.2.2621 and later (PL* v3.2) 	For GX DRIVER, there is a known issue that causes the Device Properties window to crash after opening it for a selected device in File > Print. This issue has been fixed and is included in the latest Aquarius MFP 3.2 release (v5.2.2621).
GX XPS Driver	<ul style="list-style-type: none"> ■GX XPS Driver Aquarius Printer/MFP: v.3.0.2621 (PL v3.2) 	The GX (XPS) DRIVER has a known issue that causes watermarks to not print in the correct position. This issue has been resolved and will be included in a future version of GX (XPS) DRIVER. Users can use GX DRIVER as a workaround.
OS Inbox Driver	ALL	MFP Inbox driver can only be installed via network connection.

*PL=Product Library

ITEM	Support Version	Limitations
Mini Driver (PCL and KPDL)	ALL	None
FAX Driver	ALL: v.3.8.3508b and later Aquarius MFP: v1.4.27.13 and later	None
TWAIN Driver	ALL: v.2.0.2507 and later Aquarius MFP: v1.4.27.13 and later	None

ITEM	Support Version	Limitations																	
WIA Driver		<p>-After installing and scanning a new document in Windows Fax and Scan, the scan completes but is not displayed in the dialog. This issue only occurs for USB-connected devices and is currently being investigated.</p> <p>-The WIA Driver has some known issues. After upgrading from Windows 8 to Windows 8.1, the Network WIA Driver disappears. According to Microsoft, this is normal behavior. Non-PnP drivers also disappear after the upgrade. There are no issues with USB WIA Driver.</p> <p>-The WIA Driver is not compatible with the new scan application in Windows 8.1 called "Scan." Even when the driver is installed, it does not show up in the scanner list in this application.</p> <p>-The Inbox WIA Driver has a known issue. When rotating a page or cropping an area of a page to scan from Preview in Windows Fax and Scan, an image of the previous scan is displayed. This issue only occurs for the USB-connected Inbox WIA Driver and is currently being investigated.</p> <p>The following chart summarizes the above issues.</p> <table border="1" data-bbox="536 1039 1441 1608"> <thead> <tr> <th colspan="2"></th> <th>8.1</th> <th>2012 R2</th> </tr> </thead> <tbody> <tr> <td rowspan="2">WIA Driver</td> <td>Network</td> <td>Driver disappears No compatibility with "Scan"</td> <td rowspan="2">No Issues</td> </tr> <tr> <td>USB</td> <td>No compatibility with "Scan"</td> </tr> <tr> <td rowspan="2">Inbox WIA Driver</td> <td>Network</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>USB</td> <td>No compatibility with "Scan"</td> <td>Does not display in "Windows FAX and Scan" dialog Display of previous page in Windows Fax and Scan when cropping or rotating a page</td> </tr> </tbody> </table>			8.1	2012 R2	WIA Driver	Network	Driver disappears No compatibility with "Scan"	No Issues	USB	No compatibility with "Scan"	Inbox WIA Driver	Network	N/A	N/A	USB	No compatibility with "Scan"	Does not display in "Windows FAX and Scan" dialog Display of previous page in Windows Fax and Scan when cropping or rotating a page
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KYOCERA Net Admin	v.3.1.7018.5 and later	None																	
KYOCERA Net Viewer	v. 5.3.6605a and later	KYOCERA Net Viewer 5.3 is compatible with Windows 8.1 (see table below for supported versions). There are two known issues for Windows 8 and 8.1 that prevent anyone other than a PC user with local administrator privileges from performing firmware upgrades and using Host Management features. As a workaround, users can log out of Windows and log in again as an administrator to use these features.																	

ITEM	Support Version	Limitations
KYOCERA Client Tool	Aquarius Printer/MFP: v1.1.27.12 and later	None
Status Monitor	N/A	Status Monitor has one known issue that displays incorrect connection status for USB-connected devices after a device is powered off and powered on again. This issue has been fixed in the KX DRIVER 6.1 (v6.1.0826).
ID Register	NOT SUPPORTED WITH Win 8.1	There is one known issue for ID Register 2.0 and later that prevents SCM cards from being read properly. This issue is currently being investigated.
KYOCERA Net Direct Printing	v.2.4.2506 and later	None
PanelPlus	v.3.0.1107 and later	None
File Management Utility	v.3.0.1825 and later	None